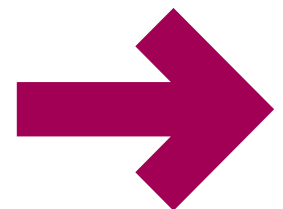


# Active Communities Programme

*Working together to enable volunteering & social action to flourish in health and care*

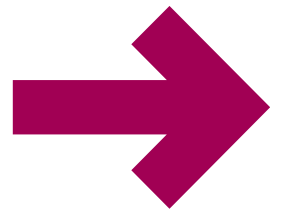
- [Bev.taylor1@nhs.net](mailto:Bev.taylor1@nhs.net)  
M:07860177952
- [Sara.bordoley@nhs.net](mailto:Sara.bordoley@nhs.net)  
M:07900715213

Volunteer Development Manager  
(jobshare)  
NHS England



**Thank**

**you!**



# Active Communities Programme

## Context

- Five Year Forward View commitment to **encouraging community volunteering** – *incentives, accrediting, new roles* (and wider transformation Chapter 2 – What will the future look like? A new relationship with patients and communities).
- Secretary of State's commitment to increasing volunteering amongst children and young people, furthering work that commenced in 2014 and commitments made by NHS England in 2014 to Step up to Serve.
- Support the delivery of recommendations (that NHS England is responsible for) from the Lampard Review, on the management and safety of volunteers within health settings.



# What and how?

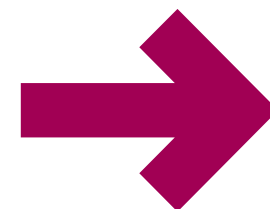
- **Health and care systems are fully realising the potential of volunteering and social action.**
- **To enable volunteers and those who give their time freely to others to grow and flourish across health and care.**
- **To encourage communities to set their own health and wellbeing goals and be actively involved in providing health and care.**

We seek to achieve the following:

- Improve quality of services and patient experience, outcomes
- Reduce health inequalities and improve prevention
- Transform NHS services and culture, to build a new relationship with patients and communities, as set out in the 5YFV

How

- Working together - with range of cross sector partners
- Listening, understanding
- Supporting immediate and long term priorities



# Active Communities Programme

**1. Raising the profile and value of volunteering and social action in health and care**

**2. Facilitating opportunities**

- Across health and care (initial priority areas)
- Existing and new models and demonstrators
- Youth and wider inclusion

**3. Organisational/  
strategic  
management  
and volunteer  
management**

**4. Encouraging and  
supporting  
commissioners**

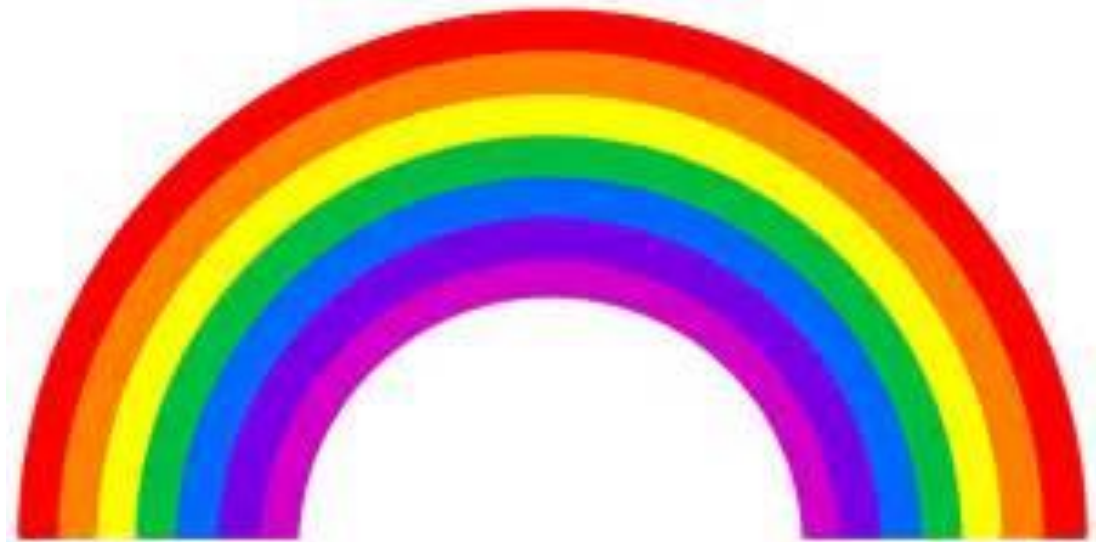
**5. Governance and wider engagement**

**6. Supporting People  
and Communities  
Board - a new  
relationship with  
people and  
communities**

**What's working well?**

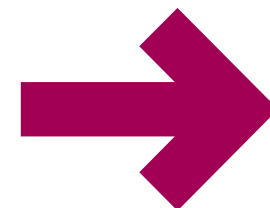
**What are the challenges?**

**Support from NAVSM, NHS  
England, other partners and  
each other?**



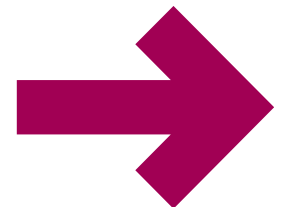
# Areas of support? What? How?

- **Network/peer support?** *E.g. develop? more opportunities? Mentoring programmes? Links to other networks?*
- **Organisational leadership/strategic management?** *e.g. profile and influence to change strategic approach? who speak to?, service review patient pathways and clinical care, (are there specific focus areas?), volunteers recognised in workforce, infrastructure and funding? Links to VCSE? (general/specific)*
- **Volunteer management?** (general/specific) *defining volunteer roles? Embedding in work of clinical teams?*
- **Training, tools, ideas, best practice sharing (general/specific)** – *What does not exist? Are you aware of resources outside NAVSM? digital and online?*
- Information/guidance on **safeguarding?**
- **Youth social action/volunteering and wider inclusion?** (general/specific)
- **Demonstrating impact?**(on who) (general/specific)
- **Commissioning, funding?** (general/specific)
- **Other?**



# Next steps and getting involved

- Examples, offers of help
- Regular updates
- Strategy and programme (live)
- Key areas of action
- Working together





**T**hank

you!

