



National Association of Voluntary Services Managers  
*Leading volunteering in the NHS and Healthcare*

**TRAINING SEMINAR TUESDAY SEPTEMBER 10th 2019**  
Hilton Hotel London Euston

<b>TIME</b>	<b>SESSION</b>	<b>PRESENTER/FACILITATOR</b>
09.30	<b>Registration &amp; refreshments</b>	
10.00	<b>Welcome &amp; Housekeeping</b>	
10.10	<b>Opening Remarks</b>	Louise Mabley, Chair NAVSM & Lead for Patient Experience, Volunteering & Self Care Management Programmes, Walsall Healthcare NHS Trust
10.30	<b>Employee Volunteering</b> Overview of NHSI / NHSE policy Discussion: Trust staff & external staff volunteering	Dido Harding, Chair, NHS Improvement <i>(invited)</i>
11.30	<b>Coffee &amp; networking</b>	
12.00	<b>Kings Fund: The role of volunteers: the view from the frontline</b>	Shipla Ross & Deborah Fenney Senior Researchers, The Kings Fund
12.20	<b>Question Time</b> Delegates are invited to put a question to an expert panel	Neil Churchill, Director NHSE <i>(invited)</i> Shilpa Ross, Senior Researcher, The Kings Fund Deborah Fenney, Senior Researcher, The Kings Fund Sally Dyson, Voluntary Service Manager, Norfolk & Norwich University Hospitals NHS FT
13.00	<b>AGM</b>	
13.15	<b>Lunch &amp; networking</b>	
14.00	<b>Helpforce – next steps</b>	Sir Tom Hughes-Hallett, HelpForce
14.20	<b>Keynote speaker:</b>	Dame Julia Cleverdon
15.20	<b>Coffee &amp; networking</b>	
15.35	<b>WORKSHOP: Job Substitution</b> When we have such staff shortages across the NHS & healthcare how can we ensure we avoid job substitution?	Barry Pridmore, VSM, North West Anglia NHS Foundation Trust Louise Mabley, Chair
16.45	Closing remarks	Louise Mabley, Chair
17.00	<b>Networking opportunity in the hotel bar</b> Delegates are invited to network with colleagues in the hotel bar. Any drinks must be paid for by delegates.	
18.00	<b>Close</b>	

*Programme may be subject to change*