



National Association of Voluntary Services Managers
 Leading volunteering in the NHS and Healthcare

TRAINING SEMINAR ❄ WEDNESDAY MAY 15th 2019 ❄ LEEDS

TIME	SESSION	PRESENTER/FACILITATOR
09.30	Registration & refreshments	
10.00	Welcome & Housekeeping	Barry Pridmore, Volunteer Manager, North West Anglia NHSFT & NAVSM Education Advisor
10.05	Opening Remarks	Louise Mabley, Chair NAVSM & Lead for Patient Experience, Volunteering & Self Care Management Programmes, Walsall Healthcare NHS Trust
10.20	Keynote speaker: Dementia, a personal experience	Tommy Whitelaw, UK Project Lead Dementia Carers Voices
11.10	Prevention of Delirium	Lauren Hanson, Lead Nurse - Dementia & Delirium, & Anita Butterworth, Voluntary Services Manager, St Helens & Knowsley Teaching Hospitals NHS Trust
11.30	Coffee & poster viewing / vote	
12.00	Workshop: Problem Solving NAVSM Problem Solving Procedure	Louise Mabley, Chair NAVSM
12.30	Case Studies 1. Volunteer no longer fit to work due to dementia 2. Volunteer unacceptable behaviour 3. Volunteer makes a complaint about a member of staff	<i>Facilitated by members of NEC</i>
13.15	Re-group & Feedback	
13.30	Lunch & poster viewing / vote	
14.15	Question Time Delegates are invited to put a question to an expert panel to start a topical discussion	Paddy Hanrahan, Helpforce Louise Mabley, NAVSM Emma Valentine, NHS Improvement
15.00	HelpForce: Next steps	Paddy Hanrahan, Helpforce
15.30	Tea & close of poster vote	
15.45	Writing a business case / bid for funding (slide deck produced by NHS England)	Sally Dyson, NAVSM Vice Chair & Jim Smith, NHS England
16.30	Feel the fear and go for it! A successful bid to the Pears Foundation & #iWill Campaign	Richard Ball, Voluntary Services Manager, Chesterfield Hospital
16.50	Presentation of the Poster Awards	Louise Mabley, Chair NAVSM
17.00	Networking: An opportunity to network with colleagues. Drinks and nibbles will be served	
18.00	Close	

Programme may be subject to change