



National Association of Voluntary Services Managers

Leading volunteering in the NHS and Healthcare

Enhancing the experience of patients,
service users, carers, staff and volunteers

Our plans for the next
five years

2016-17 Achievements

- 1. Provided a forum for sharing of best practice and for education and training for members via the five NAVSM hubs**
- 2. Increased the number of Voluntary Service Managers and NHS Trusts that are members of NAVSM**
- 3. Provided training opportunities tailored to Voluntary Service Managers**
- 4. Monitored, responded to and communicated current trends, national policy and guidance in volunteer management and shared with NAVSM members via eNews**





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2015-16 Achievements

5. **Used all opportunities to promote the work of Voluntary Service Managers (VSM)**
6. **Ensured financial stability**
7. **Developed and maintained a working relationship with individuals, groups and organisations who create and influence policy**
8. **Improved and developed communication with NAVSM members**
9. **Protected the future of NAVSM**





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2017-18 OBJECTIVES

- 1. To register as a Company Limited by Guarantee**
- 2. Targets to retain members and to increase the number of Trusts and organisations that are members**
- 3. Provide peer support & training opportunities tailored to Voluntary Service Managers**
- 4. Use eNews to share research and national policy. Update the information on the website and add to it.**





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2017-18 OBJECTIVES

- 5. Attend and participate in national groups – promote NHS volunteers / VSM's**
- 6. Ensuring membership fees are collected in a timely way, looking for other funding streams**
- 7. Maintain good working relationships with key stakeholders e.g. NHS England, Volunteering Matters, NCVO**
- 8. Improve and develop communication with NAVSM members**

